

Navya A R

Frontend Developer | UI/UX Enthusiast | Problem Solver

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Summary

Customer experience professional with a strong background in operations and client support, now transitioning into tech. Completed a front-end development internship and built multiple web projects using HTML, CSS, and JavaScript. Known for excellent communication, problem-solving, and a passion for user-centric digital solutions. Seeking opportunities to grow as a front-end developer or tech support professional.

Experience

Operations Executive

TripFactory Pvt Ltd, Bangalore

Sept 2024 – Present

- Handle booking changes, resolve customer escalations, and ensure client satisfaction via email and calls.
- Coordinate with internal teams and vendors to deliver seamless experiences.
- Recognized for consistent performance and strong client feedback.

Front-End Development Intern

Reliable Software Technology, Bangalore

May 2024 – June 2024

- Created responsive web pages using HTML, CSS, and JavaScript.
 - Improved front-end UI design and usability for internal projects.
 - Gained hands-on experience with basic database connectivity and version control.
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Education

Bachelor of Computer Applications (BCA)

LBS Government First Grade College - Bengaluru, Karnataka

Nov 2021 – June 2024

Skills

- HTML5 /CSS3
- JavaScript/ React
- UI/UX Principles
- Python/ Django
- SQL
- Git